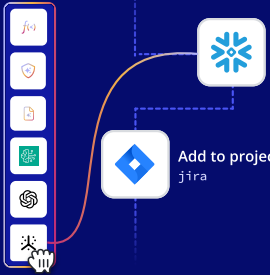




# THE FASTEST, MOST FLEXIBLE, AND SAFEST WAY TO UNLEASH AI AGENTS FOR REAL BUSINESS IMPACT





Enterprises use Tray.ai's AI-ready iPaaS to deploy AI Agents and AI-driven automation with more significant outcomes than any other vendor.

While traditional integration platforms may work for general application development, they fail to meet the needs of AI Agents, AI-automation, and next-gen enterprise architectures. Tray.ai is uniquely positioned for enterprises to harness its composable AI integration platform to build and scale AI Agents that work across the entire business stack, ensuring seamless AI adoption and automation in a fast, flexible, and safe way.



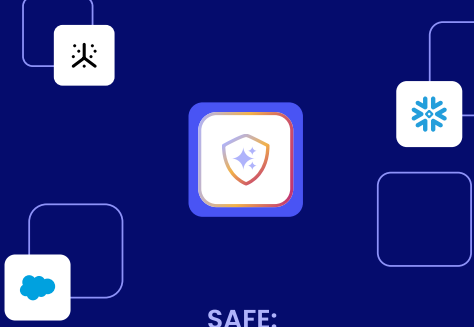
**FAST:**  
10x faster results

Accelerate your AI Agent and integration delivery with a powerful low-code, AI-augmented builder for business technologists and development teams.

 <p><b>New agent</b> Choose your own tools</p> <p><b>Capabilities:</b> Choose from our tool template library or create your own AI ready knowledge base and third-party connections.</p>	 <p><b>IT Ticketing agent</b> Conquer the endless backlog</p> <p>Convert your IT service desk from a cost center into a driver. Our IT ticketing agent leverages your existing IT base to provide 24/7 support.</p>
 <p><b>Knowledge agent</b> Valuable for any team</p> <p>Transform your organization's collective knowledge into immediate business value. Our AI-powered Knowledge Agent integrates seamlessly with your existing team collaboration tools.</p>	 <p><b>Support ticket agent</b> Scale your operations</p> <p>Deliver exceptional customer experiences while optimizing support costs. Improve customer satisfaction with near instant, accurate responses to common inquiries.</p>

**FLEXIBLE: Deploy AI that fits your business**

With Merlin Agent Builder, configure, deploy, and manage AI agents in one place — without coding or complexity. Quickly prototype apps and adapt to new AI capabilities in minutes with our AI Palette.










**SAFE:**  
Trusted AI data

Set scope and enforce guardrails by defining agent access with complete control and a complete audit trail for security and compliance. Safely leverage data across your stack with our Enterprise Core, which provides governance and scale for anything you build.

## AUCTANE

Implementing Tray at Auctane has been nothing short of transformative. Within three and a half months, they achieved a **356% return** on their investment. Since adopting the Tray platform, Auctane has seen a **30% productivity** boost, reduced business risk, and **3x faster** delivery velocity.

AUCTANE IS THE PARENT COMPANY OF SEVERAL WORLD-CLASS SHIPPING AND MAILING BRANDS, INCLUDING SHIPSTATION AND STAMPS.COM.

  <p><b>ROI achieved</b></p>	  <p><b>integrations</b> for over 1 million customers</p>	  <p>boost in <b>data delivery</b> and reporting</p>	  <p><b>integrations</b> across 60+ apps</p>
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## MERLIN AGENT BUILDER

Merlin Agent Builder is an intuitive guided experience for building flexible AI agents that connect to all your apps, powered by advanced reasoning that goes beyond basic automation. Deliver AI agents that can independently reason, take action, and adapt to your business based on the parameters you have set. Create a custom agent or use a pre-built Agent Accelerator, such as an IT Service Management or a Knowledge Agent, then equip the agent with a large selection of pre-built tools, or simply build your own. Set scope and enforce guardrails by defining agent access with complete control and a complete audit trail for security and compliance. Connect and swap tools and LLMs, then deploy your agents via APIs in Slack, Teams, or any system.

The screenshot displays the Tray.ai Merlin Agent Builder interface. At the top, a navigation bar includes the Tray.ai logo, a dropdown menu for 'IT App Development', and links for 'Insights', 'Help Center', 'Account Settings', and a user profile. Below this, a secondary navigation bar lists 'Projects', 'Services', 'Authentications', 'Connectors', and 'Tray Chat', with 'Workspace settings' accessible via a gear icon. The main content area is titled 'Create a new project' and includes a sub-header: 'Get started with a new project, choose a project type and then choose a template, or start with a blank project.' On the left, a sidebar offers three options: 'Automation', 'Merlin Agent Builder' (which is selected and highlighted with a blue border), and 'Import project'. The central area, titled 'Merlin Agent Builder', describes it as a tool to 'Unify AI agent development and deployment on a single composable AI' and provides a 'Learn more' link. It then presents four agent templates in a grid: 1. 'New agent' (Choose your own tools): 'Know exactly what you want to build? Create a blank project to choose your own tools'. 2. 'Knowledge agent' (Valuable for any team): 'Transform your organization's collective knowledge into immediate business value. Our AI-powered Knowledge Agent integrates seamlessly with your existing team collaboration tools.' 3. 'ITSM agent' (Conquer the endless backlog): 'Convert your IT service desk from a cost center into an efficiency driver. Our IT Ticketing Agent leverages your existing knowledge base to provide 24/7 support.' 4. 'Support ticket agent' (Scale your operations): 'Deliver exceptional customer experiences while optimizing support costs. Improve customer satisfaction with nearly-instant, accurate responses to common inquiries.'

## UNIVERSAL AUTOMATION CLOUD

Tray.ai offers a composable AI integration, automation, and agent development platform that enterprises use to turn AI and agents into standout business performance. The Tray Universal Automation Cloud is the only AI-ready iPaaS that eliminates the need for disparate tools and technologies to integrate and automate sophisticated internal and external business processes. From prototype to production, the development of integrations, the delivery of intelligent apps, and the integration of trusted data anywhere is fast, flexible, and safe.