# SIMPRO Zoho Desk









# Right tool for the job

Use ZOHO Desk as the powerful Help desk system to manage the front end communications and use Simpro to manage the operations Back end.



## **Ensure nothing gets dropped**

Ensure 100% visibility on where all incoming communication is at and what needs to go to Simpro vs what needs to be handled on email



### **Less Searching more doing**

Seamlessly go from Email to a Simpro Job or a quote without missing a beat or having to search.









# **Full Visibility**

Always have full visibility on tickets, and the job or quote it is connected to.



### **Make Customers Happy**

When back office and operations can work better together it's easier to make customers happy.



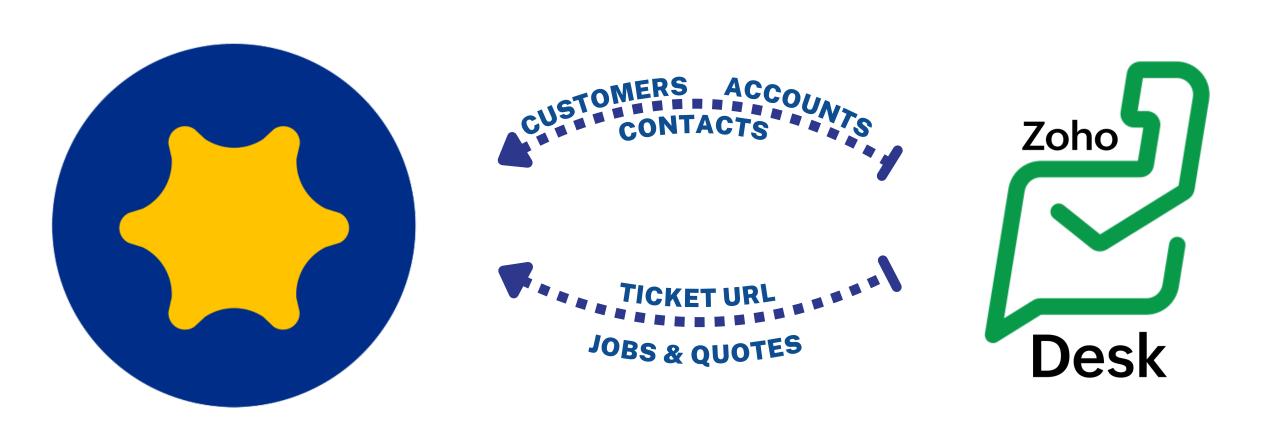
# **Track Customer Happiness**

Trigger Customer Surveys and Automation based on Job Status updates.







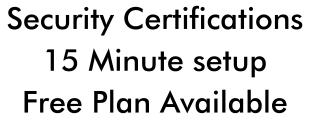














Chat, Email, Phone Support Red Carpet Onboarding Account Managers



Built with security in mind.

No network ports to open.

Nothing to install.





































































