





3 Step Setup Process

1) Authenticate
Shopify

2) Authenticate
SIMPRO

3) Review SyncEzy
Settings

The screenshot displays the SIMPRO integration setup interface. At the top, the Shopify logo is marked as 'CONNECTED' with a 'Disconnect' button and a 'Reconnect' button. A 'One Way' arrow points from Shopify to SIMPRO. The SIMPRO logo is also marked as 'CONNECTED' with a 'Disconnect' button. The interface includes a navigation bar with links: Details, Data View, Sync Status, Order Job Pairing, Customer Pairing, Sync Now, Workflow, Reset Credentials, FAQ, and More. The 'Details' section is active, showing fields for SyncEzy Email, SIMPRO URL (simprosuite.com), Company ID, and Shopify Shop URL. Below these are fields for Integration Name (Shopify App Integration) and Notification Emails, each with an edit icon. A 'Plan Details' link is at the bottom. A '24/5 SUPPORT' badge is in the bottom right corner.



Simpro Modules Connected :

- Customers
- Sites
- Jobs
- Catalogue items
- Prebuilds

The screenshot displays the 'Customer Pairing' interface within the Simpro application. At the top, the Shopify logo is shown with a 'CONNECTED' status and 'Disconnect'/'Reconnect' buttons. The Simpro logo is also shown with a 'CONNECTED' status and a 'Disconnect' button. A navigation bar includes links for 'Sync Status', 'Order Job Pairing', 'Customer Pairing' (active), 'Sync Now', 'Workflow', 'Reset Credentials', 'FAQ', and 'More'. The main area is titled 'Select Shopify Member Fields' and 'Select Simpro Customer Fields'. It contains a table of field mappings:

Select Shopify Member Fields	Select Simpro Customer Fields
email	Email
first_name	GivenName
last_name	FamilyName
phone	Phone
phone	CellPhone
default_address - address1	Address - Address
default_address - address2	Address - City
default_address - city	Address - City
default_address - province	Address - State
default_address - country	Address - Country
default_address - zip	Address - PostalCode
note x tags x	Profile - Notes
default_address - province_code	Address - State

At the bottom right, there is a '+ Add Fields' button.



shopify Order converted into SIMPRO® Job

Service Job #2045 - #1104 / Cost Centres / #1104_2226 #3658

Details

Parts & Labour

Stock

Schedule

Customer Assets

Summary

Settings

Forms

Attachments

Logs

Customer: 1807113BLN, 1807113BFN [change] Site: 1807113BFN 1807113BLN 1807 Botany Road [change] Job Total: \$500.00 Job Status: ● Job : New Service

Summary

Description

Customer Synced

Site Synced

All Parts and prebuilds added to Job with Qty, Stock Allocated

Notes

id => 5128444706982

Product 1 => Name: Syncezy Bags
Product 1 => Price: 100.00
Product 1 => Quantity: 3
Product 1 => SKU: bags_001

Product 2 => Name: Tesla Car Charger
Product 2 => Price: 100.00
Product 2 => Quantity: 4
Product 2 => SKU: charger_01

Product 3 => Name: Sippers
Product 3 => Price: 5.00
Product 3 => Quantity: 1
Product 3 => SKU: sipper_001

Product 4 => Name: Bottles_SynEzy
Product 4 => Price: 100.00
Product 4 => Quantity: 4
Product 4 => SKU: sb_00678

Product 5 => Name: Earpods
Product 5 => Price: 100.00
Product 5 => Quantity: 3
Product 5 => SKU: pods_001%%%**

Summary of Order and all details, Added to Notes

Parts & Labour

Lock Estimates & Price Lock Items & Price

Description	Quantity	Item Sell	Total
bags_001 Syncezy Bags	3.00	\$0.00	\$0.00
charger_01 Tesla Car Charger	4.00	\$125.00	\$500.00
sipper_001 Sippers	1.00	\$0.00	\$0.00
sb_00678 Bottles_SynEzy	4.00	\$0.00	\$0.00
pods_001%%%** Earpods	3.00	\$0.00	\$0.00
laptop_001 SynEzy Laptops	1.00	\$0.00	\$0.00
Labour	0.00 hrs	\$75.00	\$0.00

Item	Actual	Estimate
Materials Cost	\$0.00	\$400.00
Resources Cost	\$0.00	\$0.00
Materials Markup	\$500.00	\$100.00
Resources Markup	\$0.00	\$0.00
Discount/Fee	\$0.00	\$0.00
Sub Total	\$500.00	\$500.00
GST	\$50.00	\$50.00
Total	\$550.00	\$550.00
Gross P/L	\$500.00	\$100.00
Gross Margin	100.00%	20.00%
Nett P/L	\$500.00	\$100.00
Nett Margin	100.00%	20.00%
Invoiced Value	0	0
Invoice Percentage	0%	0%

Activity

Schedule

No one is scheduled or assigned to this job.

Timeline

Hari Iyer (18/07/2023) - System

Job created.

Simpro Job Created automatically



- ✓ Automatically convert orders to jobs ready for scheduling
 - ✓ Efficient stock allocation to prevent overselling
 - ✓ Improved efficiency, no more missed orders
- ✓ Save time and provide quicker service to your customers
 - ✓ Scale your business effortlessly



Security Certifications
15 Minute setup
Free Plan Available



Chat, Email, Phone Support
Red Carpet Onboarding
Account Managers



Built with security in mind.
No network ports to open.
Nothing to install.

Trusted by hundreds
of customers
worldwide.

syncezy.com/case-studies