

# Credit unions are talking...about TrueChecks®

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## Read what they are saying!

“Before TrueChecks®, we had to look at each item ourselves, call to make sure they would clear, or place items on hold that didn’t need to be held. We had fraudulent checks and had to collect from customers. TrueChecks reduced our losses significantly.

— *Jan Finch, Vice President of Marketing at Cannon Federal Credit Union*

“A lot of fraud tries to come in over the weekend so on Mondays we review all the ATM and remote capture items in TrueChecks® Batch. We constantly report counterfeit items back into the system. The average counterfeit check ranges from \$2,500 - \$4,500, so catching just one is a really big deal. It has saved us tremendously!

— *Lynette Smart, Branch Operations Assistant at American Heritage Credit Union*

Greylock has been a satisfied client of Advanced Fraud Solutions for seven years. TrueChecks® continues to help us prevent significant losses in check fraud. In 2016, branch staff stopped 121 checks totaling more than \$385,000. The new image feature has been extremely useful assisting staff in identifying counterfeit checks, by directing them right to a check image which was often an exact match.

— *Terry Ziemba, AVP Branch Administration/Cash Management for Greylock FCU.*

TrueChecks® has been a positive addition to the teller line. It is simple to use and alerts our tellers to possible fraud right at the time of presentment. TrueChecks is one of our new favorite tools in fighting fraud!

— *FORUM Credit Union*

“We are amazed at the number of items caught at the front line. We have been able to reduce our potential losses significantly over the last three months. Seems like a daily occurrence of catching fraudulent items. Members who are being scammed are also appreciative that we have taken the steps to protect them as well.

— *CoastHills Credit Union*

Would you like to know more about how TrueChecks® can help your credit union fight fraud?

[Request a meeting.](#)