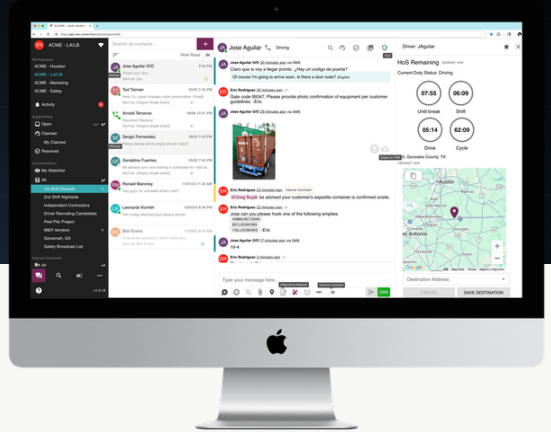




The Dispatch Phone Built for Trucking

Vendorflow offers a Unified Dispatch Phone (SMS, Motive Messages, Voice) that enables dispatch & safety teams to communicate with drivers without requiring an additional driver app. Driver conversations are organized in “Shared Inbox” workspaces to support operational collaboration. Our Motive connection provides dispatch visibility into driver HOS, GPS, & Duty Status. Safety policies are available to prevent distracted driving.



ABOUT US

Vendorflow is the leading VOIP & Shared Inbox Messaging provider for the fleet & trucking industries. We ensure your dispatch communications setup is tailored to the unique needs of the fleet.

Fleets that want both (1) the easy adoption & familiarity of SMS and (2) a solution that is safe and tailored for trucking, choose Vendorflow.

PROBLEM STATEMENT

Too many fleets suffer from a lack of dispatch phone standards. One terminal adopts TMS messages, another adopts ELD messages, another does SMS texting via dispatch mobile phones or VOIP. Attempting to communicate with drivers over specialized Driver Apps often suffer from poor adoption, thus communication chaos and falling back to “under the table” methods ensues. Dispatchers who rely on generic SMS texting & calling are doing so at risk to driver safety, not to mention communicating without context as to the driver’s hours, location, and duty status.



FEATURES + BENEFITS



SHARED INBOX

Get your dispatch teams organized and simply channels for drivers.



ELD DRIVER VISIBILITY

Enable proactive dispatch where they have driver location, hours, and duty status at their fingertips.



SAFETY POLICIES

Reduce distracted driving risk by enabling policies to prevent unnecessary messages while driving.



MESSAGE BROADCASTS

Send alerts out to contact groups to keep everyone updated.



LANGUAGE TRANSLATION

Translate messages across 20+ languages.



NO DRIVER APP

Drivers love Vendorflow because it's about reaching them where they are.



TAYLOR

- Chaz Bierman
Director of Transportation
Taylor Distributing Co.



Vendorflow has completely transformed how we communicate with our drivers. The real-time visibility into our dispatch workflow and the challenges drivers face on the road has been a game-changer. Having current and historical conversations all in one place has driven better accountability and ongoing improvement.

The ELD integration has been another significant win, consolidating everything into a single platform, which means fewer toggles, fewer missed details, and smoother operations overall. We're looking forward to continuing our work with the Vendorflow team as we build a safer, more efficient, and better-connected fleet.



TRANSFORM YOUR DISPATCH PHONE

If your fleet lacks communications standardization or if your dispatch phone is disconnected from Motive, contact Vendorflow today. We will conduct a discovery session to learn how you are currently operating, and identify any opportunities to improve safety & productivity within your fleet.

Implementation typically requires less than two hours of effort and you will be live in under two weeks. Transform your dispatch phone today!